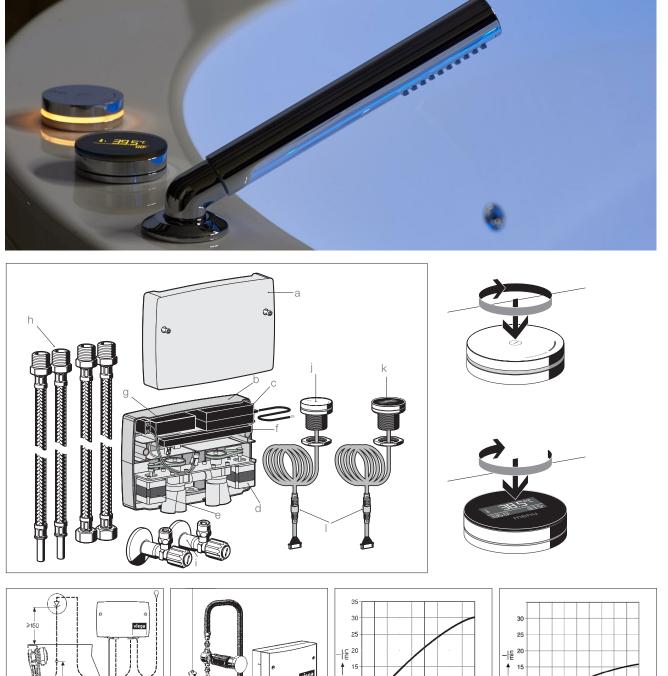


# Multiplex Trio Electronic Bath Filler

with thermostatic valve and hand-shower



10

0 0,5

 $1,5 \quad 2 \quad 2,5 \quad 3 \quad 3,5$   $\longrightarrow \frac{\Delta p}{bar}$ 

4 4,5

1,5 2 2,5 3 3,5  $\longrightarrow \frac{\Delta p}{bar}$ 

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0 0,5

4 4.5

Your system is equipped with backflow preventer.

OKFFE

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### **Operating instructions – Multiplex Trio E3**

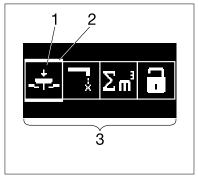
The Multiplex Trio E3 has two operating conditions

- Operation condition with water switched off (OFF)
- Operation condition with water switched on (ON)

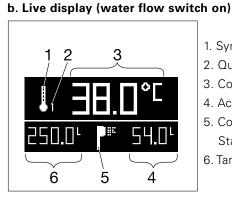
### **Control Element Multiplex Trio E3**

#### **1. Display Element**

#### a. Menu display (water flow switched off)



1. Menu icon 2. Focus 3. Menu list



- 1. Symbol
- 2. Quick Access
- 3. Counter value
- 4. Actual value
- 5. Confirmation / Report / Status symbol
- 6. Target value (optional)

With status symbol

additional battery operation is shown (when necessary)

### 2. Control Element

**Turning Knob** 

with switch fuction

#### **Coloured Ring**

- Display menu: colour turquoise
- Display live: Colour according to water target temperature (flashing until target temperature is reached).

### 3. Menu Key

#### **Turning knob**

Key for the activation of the menu display







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### **Operating instructions – Multiplex Trio E3**

#### Control and display element

Menu structure displays, operation condition: ON (water switched on)

The displays are split into two menu sections

| Reduced men   | nu in acc. with 📄 in operating condition: <b>OFF</b> menu   |   |
|---------------|---|---|
| Extended me   | nu in acc. with <b>I</b> in operating condition: <b>OFF</b> menu  |   |
| +<br>-===<br> | <b>Opening and closing the drain fitting automatically.</b><br>There must be a corresponding motorized drain fitting set<br>fitted and wired in (not included in the scope of delivery).<br>The corresponding motorized drain fitting set can be opened<br>and closed electronically via the MUltiplex Trio E3 control and<br>menu element. |   |
| Condition     | The system is off   |   |
| Action        | Press display element, briefly. Menu is displayed, turn control element, set focus to drain valve. Confirmation by pressing the control or display element.   |   |
| Result        | Drain fitting closes or opens.  |   |
|               | Water inlet start/stop.   |   |
| Condition     | The system is off.  |   |
| Action        | Press control element once, briefly.  |   |
| Result        | Water begins to flow (automatic stop after max. 45 mins.)   | •1  |
| Action        | Press control element once, briefly.  |   |
| Result        | Water stops flowing.  |   |
|               | See for " <b>save</b> " function:   |   |
|               | Set water temperature.  |   |
| Condition     | Water is running.   |   |
| Action        | Turn control element (do not press).  |   |
| Result        | Turn clockwise = warmer.<br>Turn anti-clockwise = colder.<br>(see display element display).   |   |
| Note          | At a target temperature of ≥ 40°C<br>1:10 reduced turning movement (anti-scalding mechanism).<br><b>Anti-scalding mechanism:</b><br>Only use this function when there is no risk of injury – pay<br>particular attention to the welfare of children!  |   |
| .ull          | Set water flow rate.  |   |
| Condition     | Water is flowing.   |   |
| Action        | Turn control element whilst pressed.  | .11 <b>1</b> 1 1 <b>1111111111111111111</b> |
| Result        | Turn clockwise = stronger.<br>Turn anti-clockwise = weaker.<br>(see display element display).   | 94.04                                       |
| Note          | If the control element remains inactive for 10 seconds, the display will return to the temperature function.  |   |

### **Operating instructions – Multiplex Trio E3**

|           | Switching between hand shower use and bathtub.  |   |
|-----------|---|---|
| Condition | Water is flowing.   |   |
| Action    | Press the display element, briefly, menu is shown<br>turn control element, set focus to hand shower/bathtub filling<br>confirm by pressing the control or display element.  |   |
| Result    | Switching to hand shower / bathtub filling.   |   |
|           | Saving personal data<br>Up to three people can save their individual settings for an<br>optimal bath and recall it directly next time. The temperature<br>of the water, the flow rate and the water depth of the<br>bathtub can be saved. The saved settings can only be set or<br>changed in the extended menu<br>(see extended menu display). | <b>↓</b> , <b>∃6.0</b> °C<br><b>P</b> <sup>™</sup> 250.0 <sup>↓</sup> |
| Example   | Setting 1.  |   |
| Condition | System is off.  |   |
| Action    | Press control element once briefly – the water is flowing.<br>The water temperature can be changed at will during filling.  |   |
|           | The maximum temperature is limited in accordance with 🚺   |   |
|           | The live display shows the water volume that has passed through the fitting.  |   |
|           | Press the display element once – change to menu display.  |   |
|           | Using i, the filling volume (bottom right) as well as the average temperature and the last set flow rate are saved.<br>The saved temperature corresponds with the effective temperature and may differ considerably from the last target temperature.   |   |
| Result    | The data for setting 1 have been saved – the water flow<br>stops. The saving process for settings 2 and 3 is carried out<br>in the same way.<br>(Start: For setting 2: press briefly twice, for setting 3: press<br>briefly 3 times).   |   |
| Notes     | A saved setting can be overwritten at any time, on condition that the new water volume is smaller than the one stored.  |   |
|           | The saved setting can be deleted in advance using $\square_{\mathbf{x}}$ .  |   |
|           | The minimum volume that can be saved is 10 litres.  |   |
|           | Recalling the personal settings.  | ↓, <b>36.0</b> °⊏   |
| Condition | System is off – the data are available – the data has been previously saved as described in "saving personal data.  | ● ² <b>_ ] [ ] . [ ]</b><br>250.0' 0.0'                               |
| Action    | Press the control element once, briefly.  |   |
| Result    | saved setting   |   |
|           | (press control element twice = Setting $\int_{2}$ .   |   |
|           | Press control element three times = Setting 💶 )<br>The bathtub fills itself with the pre-set watertemperature   |   |

and water flow rate and stops at the filling depth (250 l).

# **Operating instructions – Multiplex Trio E3**

| ×            | Deleting the saved settings<br>(re-setting to factory settings).   |  |
|--------------|--|--|
| Condition    | The system is off  |  |
| Action       | Choose personal setting 1, 2 or 3 using the control element<br>Press display element once – change to the menu display.  |  |
| Result       | Using 📕🗙 , the setting is deleted.   |  |
|              | Result The personal setting is deleted and re-set to factory settings – the water in-flow is stopped.  |  |
|              | Menu structure displays, operating condition: OFF<br>(water switched on).<br>The display is split into two menus<br>Reduced menu.  |  |
|              | Extended menu.   |  |
|              | Cleaning mode.<br>Using the cleaning mode, the control element can be<br>deactivated for 45 seconds for e.g. for cleaning work.  |  |
| Condition    | The system is off.   |  |
| Action       | Press the display element, briefly. The menu is displayed.<br>Turn the control element, set focus to cleaning mode by<br>pressing the display element.<br>Confirm by pressing the display element. |  |
| Result       | Control element is deactivated, LED coloured ring flashes green.   |  |
| Action       | Cancel by briefly pressing the display element, turning the control element to the menu point selecting and presses again to confirm.  |  |
| $\Sigma m^3$ | Display water consumption.   |  |
| Condition    | System is off.   |  |
| Action       | Briefly press the display element, the menu is displayed.<br>Turn control element, set focus to water consumption.<br>Confirm by pressing the control or display element.                          |  |
| Result       | Water consumption is shown in cubic metres and the last extraction is shown in litres.   |  |



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### **Operating instructions – Multiplex Trio E3**

|            | Display extended menu.   | ⁰⊸ ∏∏∏  |
|------------|--|---------|
| Condition  | System is off.   |         |
| Action     | Briefly press the display element, the menu is displayed.<br>Turn control element, set focus to key code.<br>Confirm by pressing the control or display element.   |         |
| Result     | Pre-set delivery code = 000.   |         |
| 0 <u>~</u> | Set new key code.  | o?₂ ∏∏∏ |
| Condition  | See "Display extended menu".<br>Pre-set delivery code = 000.   |         |
| Action     | Create new code by turning control element.  |         |
|            | Confirm by pressing the control or display element.  |         |
| Notes      | When called-up, the code 000 is always shown.<br>For safety reasons, the previous code is not shown.<br>This menu point is only shown for one hour after<br>commissioning (mains connection) for safety reasons. |         |
| <b>±</b>   | <b>Close menu bar.</b><br>If the control element is inactive for five seconds,<br>the menu bar is closed automatically   |         |

#### Icons from the extended menu in the "OFF" operating condition.

the menu bar is closed automatically.

| 0              | Set max water flow time  | G <b>45</b> min |
|----------------|--|-----------------|
| Condition      | System is off.   |                 |
| Action         | Briefly press the display element, the menu is displayed.<br>Turn control element, set focus to water flow time.<br>Confirm by pressing the control or display element.<br>Set by turning the input range from 1 – 99 minutes<br>and confirm.        |                 |
| Result         | Water inlet time is changed.   |                 |
| +- <b>1</b> -° | Set new water flow temperature?.   | ⁺ϰ ₿₿.₿°⊑       |
| Condition      | System is off.   |                 |
| Action         | Briefly press the display element, menu is shown.<br>Turn control element, set focus to restrict water flow<br>temperature.<br>Confirm by pressing the control or display element.<br>Set by turning the input range from 4 to 80 °C<br>and confirm. |                 |
| Result         | Water flow temperature is changed.   |                 |
| Notes          | Factory setting is 80 °C.<br>All other pre-set values will be set to this value, if necessary.   |                 |

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#### **Operating instructions – Multiplex Trio E3** Diagnosis: Control and water flow are checked. + Condition The system is off. Action Briefly press the display element, menu is shown. If necessary, turn control element, set focus to check water flow. Confirm by pressing the control or display element. Result The MT E3 carries out an automatic testing programme. Cartridge position is checked and calibrated. **INACTIVE** (coloured ring control Hot water ON: RED | Cold water OFF: GREEN element) Cold water ON: BLUE Temperature sensors and water meter are checked. When **D** appears, the diagnosis is complete. Report display: If is shown, the function is in working order. In the case of malfunction, a report icon is shown 1 🗾 2 🔫 1) Temperature sensor 2) Volume flow meter. **Display statistics.** Condition The system is off. Action Briefly press the display element, menu is shown. Turn control element, set focus to statistics. Confirm by pressing the control or display element. Operating hour meter (\*1 Display Number of pre-set water inlets Number of pre-set hot water disinfections Number of minutes of battery operation (\*3 For legal reasons, the statistics cannot be deleted Note In the case of mains and battery power failure, the maximum deviation in the statistical value $(*1 \le 10 \text{ hours}, (*2 \le 10, (*3 \le 10 \text{ minutes}))$ Temperature display in the unit °C / °F. °F °C Condition The system is off. Action Briefly press the display element, menu is shown. Turn control element, set focus to temperature display. Confirm by pressing the control or display element. Result The display element switches to the required temperature unit. դդդ Hot water disinfection. Condition The system is off. Action Briefly press the display element, menu is shown. Turn control element, set focus to hot water disinfection. Confirm by pressing the control or display element. Result The Multilplex E3 carries out an automatic disinfection progamme. Maximum duration is 5 minutes at maximum supply temperature and low volume. Afterwards, flush cold for 5 seconds. Caution: danger of scalding! The TLI ring is flashing red in this condition. Cancellation of hot water disinfection; press TLI button briefly



### **Operating instructions – Multiplex Trio E3**

|           | Re-set the controls to factors settings.   |
|-----------|--|
| Condition | System is off.   |
| Action    | Briefly press the display element, menu is shown.<br>Turn control element, set focus to factory settings.<br>Confirm by pressing the control or display element. |
| Result    | The Multiplex Trio E3 is re-set to the factory settings.   |

#### Maintenance

This product is made of high quality materials and require only minimal maintenance. The following maintenance tips help to preserve the surface and prevent damage through incorrect cleaning.

- Fittings and control parts should be wiped dry after used.
- Only use mild cleaning products that contain soap.
- The following must not be used: Scourers, abrasive sponges, hydrochloric acid, lime, plaster or cement removers, solutions or cleaning agents containing acid (pH  $\leq$  4), lime scale remover or vinegar-based cleaner and cleaning agents where the chemical solution is not known which may be sold as "special cleaner for fittings".



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### Troubleshooting

| ERROR  | CAUSE   | SOLUTION  |
|--|---|---|
|  | The device is not connected to the mains  | Connect 230/115 V network connection                                |
|  | Mains power failure   | Check fuse box  |
| The device shows no active function.         | The mains supply is not connected to the control electronics                        | Connect 2-poled plug (15 V) with control electronics                |
|  | Control or display element is not connected   | Check connections   |
|  | Hot and cold water connections mixed-up   | Change connections  |
|  | Hot or cold water corner valve closed or only half opened                           | Fully open both corner valves                                       |
|  | Kink in the connecting hose   | Check connection hoses  |
|  | Connecting pipe blocked   | Flush pipes and clean filter  |
| The water connection required<br>s not right | Tank empty or flow-through heater not connected                                     | Check tank and connections  |
| o not light                                  | Temperature sensor not connected or defect  | Carry out function "Diagnosis mode"<br>(see operating instructions) |
|  | Motor for temperature regulation not<br>connected or defect                         | Carry out function "Diagnosis mode"<br>(see operating instructions) |
|  | Cog wheel belt defect or dislodged  | Check   |
|  | Difference in supply volume between hot and cold water too large ( $\Delta$ >1 bar) | Balance pressure to eliminate difference                            |
|  | Corner valves closed  | Fully open corner valves  |
|  | No water supply   | No water pressure, main fitting blocked                             |
|  | Kink in supply hose   | Check   |
|  | Dirt filter contaminated  | Clean   |
| No water flow                                | The device is not connected to the mains  | Connect 230/115 V network connection                                |
|  | Mains power failure   | Check power supply  |
|  | The mains supply is not connected to the control electronics                        | Connect 2-poled plug (15 V) with control electronics                |
|  | Control and display elements are not connected                                      | Connect control or display elements                                 |
|  | Hot or cold water corner valve closed or only half opened                           | Fully open both corner valves                                       |
|  | Kink in the connecting hose or blocked  | Flush pipes and clean filter  |
| The required water flow is not<br>achieved   | Motor for temperature regulation not<br>connected or defect                         | Carry out function "Diagnosis mode"                                 |
|  | Cog wheel belt defect or dislodged  | Check   |
|  | Stored flow rate is too low   | Carry out "factory settings" option<br>(see operating instructions) |
| Constant flow of water                       | Motors not calibrated   | Carry out function "Diagnosis mode"<br>(see operating instructions) |
|  | Valves will not close   | See diagnosis mode  |
| The water is simply shut off after a         | The maximum running time has been reached   | see operating instructions  |
| period of time                               | Individually stored filling volume has been reached                                 | Function "delete the saved settings                                 |



# Troubleshooting

| ERROR   | CAUSE  | SOLUTION  |
|---|--|---|
| The saved filling volume is not                               | Flow through sensor is dirty                           | Clean flow through sensor   |
| correct   | Flow through sensor is defective or not connected      | Carry out function "diagnosis mode"<br>(see operating instructions) |
| Control unit flashes green                                    | Active cleaning mode                                   | Wait 45 seconds or deactivate via menu                              |
|   | Battery not in place or not connected                  | Connect battery with controller (ACCU)                              |
| Operation not possible during<br>power failure                | Battery flat   | Charge (at least 24 hours)  |
|   | Battery defective                                      | Replace (replace every 3 to 5 years)                                |
|   | Non-permitted installation situation                   | See the label on the lid  |
| The casing is damp or wet                                     | Inlet and outlet of the valves are not properly sealed | Check and, if necessary, re-seal                                    |
|   | Condensation on the valve bodies is possible           | No action   |
|   | The control elements are connected incor-<br>rectly    | Must be connected at control- (TLI A)<br>and display elements       |
| The control elements (with cable connection) does not respond | The control unit is defective                          | Replace control unit  |
|   | The rotating knob is difficult to use                  | Remove and clean rotating knob                                      |
| Only cold water flowing from hand shower                      | Preset is set to factory setting "cold"                | Change pre-set temperature  |







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